

## City of Knoxville Resources

We are situated in the city limits of Knoxville. The following are services provided and available to you as a City of Knoxville resident.

**Knoxville City Service Hotline – 311 or 865-215-4311**  
**Service Request Website - <https://secure.cityofknoxville.org/dana/home/index.cgi>**

<p style="text-align: center;"><b>Knoxville Police Department</b>                  800 Howard Baker Jr. Ave                  Non-Emergency Police Number – 865-215-7268                  To Report an Emergency – Dial 911</p>	<p style="text-align: center;"><b>Fire Department</b>                  Closest Station – West Hills #20 / 200 Portsmouth Rd.                  To Report a Fire or Emergency – Dial 911</p>
<p><b>Street Lighting / Lighting, Water, Sewer, Gas</b>                  Managed by Knoxville Utilities Board (KUB)                  Contact KUB to report a street light outage or other utility related issue.  <b>Emergency Outage Report – 865-524-2911</b>                  Customer Service – 865-524-2911  <a href="http://www.kub.org">www.kub.org</a></p>	<p style="text-align: center;"><b>Hospitals</b>                  Parkwest Medical Center – 9352 Park West Blvd.                  865-373-1000                  Fort Sanders Regional Medical Center – 900 E Oak Hill Ave                  865-545-8000                  East TN Children’s Hospital – 2018 W. Clinch Ave                  865-541-8000                  UT Medical Center – 1924 Alcoa Hwy.                  865-305-9000</p>
<p style="text-align: center;"><b>Household Curbside Recycling Program</b>                  Our pickup is bi-weekly on <b>TUESDAY, B WEEK</b>                  Sign up at  <a href="http://www.cityofknoxville.org/householdrecycling/default.asp">www.cityofknoxville.org/householdrecycling/default.asp</a>                  Maintained by Waste Connections - 865-522-8161</p>	<p style="text-align: center;"><b>Trash/Bulk Waste</b>                  Our pickup is weekly on <b>THURSDAY</b>                  Included with City of Knoxville Residence                  Provided by Waste Connections                  Bulk waste is picked up with weekly trash  <a href="http://www.cityofknoxville.org/solidwaste/bulky.asp">www.cityofknoxville.org/solidwaste/bulky.asp</a>                  865-522-0078</p>
<p style="text-align: center;"><b>Schools</b>                  Elementary: West Hills Elementary                  Middle: Bearden Middle                  High: Bearden High                  865-594-1800  <a href="http://www.knoxschools.org">www.knoxschools.org</a></p>	<p style="text-align: center;"><b>Cable Television / Telephone / Internet</b>                  Comcast – 1-800-934-6489                  At&amp;t – 1-800-288-2020                  Dish Network – 1-855-318-0572                  DirectTV – 1-800-531-5000</p>
<p style="text-align: center;"><b>Knoxville Area Transit (KAT)</b>                  865-637-3000  <a href="http://www.katbus.com">www.katbus.com</a></p>	<p style="text-align: center;"><b>Newspaper</b>                  Knoxville News Sentinel                  865-521-8181  <a href="http://www.knoxnews.com">www.knoxnews.com</a></p>
<p style="text-align: center;"><b>Brush and Yard Waste</b>                  311 or 865-215-4311                  Picked up every other week on set schedule.                  Leaf Collection occurs 11/1 to 2/1</p>	<p style="text-align: center;"><b>City of Knoxville Property Tax</b>                  865-215-2084  <a href="mailto:citytaxoffice@cityofknoxville.org">citytaxoffice@cityofknoxville.org</a></p>
<p style="text-align: center;"><b>Neighborhood Codes Enforcement</b>                  865-215-4311  <a href="http://www.cityofknoxville.com/publicservice/codes">www.cityofknoxville.com/publicservice/codes</a></p>	<p style="text-align: center;"><b>Engineering Department</b>  <a href="http://www.cityofknoxville.org/engineering">www.cityofknoxville.org/engineering</a>                  Civil - 865-215-6100                  Stormwater – 865-215-2148                  Traffic – 865-215-6100                  Digging? Call Tennessee 811</p>